# Fall 2025 Webinar Series: Student Services



#### Why Student Services?

One of the things that makes MTSU stand out as a university are the support services that we offer on campus. There are entire departments dedicated to supporting our students both inside and outside of the classroom, while they are students and even after they graduate. These offices and departments promote the atmosphere and provide the support structure necessary for our students to succeed at MTSU. It is important for international students and their parents to be aware of these support services and to **USE THEM** 





#### **Student Services Offices**

MTSU Police Department

Office of Student Success

**Health Services** 

**Counseling Services** 

**Career Development Center** 





#### **MTSU Police Department**

Safety is an important consideration for students and their parents when selecting a University. We are proud to be one of the top 50 safest large universities in the United States.

MTSU has a dedicated police department for the university. The police force includes 45 officers and 7 dispatchers who monitor the campus year round.

MTSU's police force provides all law enforcement services such as: promoting safety, traffic enforcement, and crime investigation.





#### **MTPD** • Services

- COPS (Community Oriented Policing
   Services): provide informational presentations covering a variety of topics for student groups and classes.
- **Emergency Call Boxes:** set up across campus to allow access to police in an emergency
- Raider Patrol: Student workers that assist the MTPD with non law-enforcement duties such as escort service for students.
- RAD Self-defense courses: training offered for free by the MTPD to help female students learn self defense techniques.







#### **Office of Student Success**

The Office of Student Success is committed to student success from before they attend until after they graduate.

This office offers several different programs that help promote success for our students.

The Office of Student Success understands international students and their unique challenges, the Associate Vice Provost is a former international student.

Several very helpful resources are offered through this office for students.





#### Office of Student Success • Services

- Scholars Academy: This is a pre-arrival program for incoming 1<sup>st</sup> time freshman, 2-week program that helps students adjust to the campus. Includes leadership workshops, team building activities, and overview of resources.
- **Tutoring Services:** offers free tutoring in over 200 courses offered at MTSU.
- Writing Center: assists with completing papers including research papers. Helps learn citations and how to write papers in the U.S.
- <u>Supplemental Instruction:</u> peer-assisted group study sessions which help students tackle challenging course material and build Study skills which can be different in the U.S.





#### **Health Services**

MTSU has a dedicated department that provides medical services to our students. The staff of Health Services includes: Physicians, Physician Assistants, Nurse Practitioners, Register Nurses, Pharmacists, and a Dietitian.

Health Services can help students with many routine medical services. They are available during University business hours.

This department can also assist our students with some of the questions they may have regarding their insurance.





#### **Health Services** • Services

- Routine Services: the clinic offers things such as routine sick visits, physicals and x-ray services.
- Vaccinations: the clinic offers several different vaccinations for students, they can also assist students with the necessary vaccinations for registration.
- Pharmacy: The clinic includes a pharmacy which can fill prescriptions for students.
- <u>Insurance:</u> For our international students if they cannot assist with the medical issue they can assist with finding a provider







#### **Counseling Services**

The Office of Counseling Services offers mental health services to our students. The staff consists of trained counselors and Psychiatrists.

This can be an important resource for our international students who are in a new place far from home to go to school.





#### **Counseling Services** • Services

- <u>Let's Talk:</u> service available Monday through Friday for students to come talk to a counselor for an informal conversation without a scheduled appointment, typically 30 minutes.
- Short-Term Counseling: counseling sessions offered with a counselor. 50 minute sessions, up to 6 sessions.
- Referral Services: can help connect student with specialist for their needs if they are unable to provide care.
- Videos: There are several on demand videos that are helpful for students. These videos can be found at <a href="https://counseling.mtsu.edu/videos/">https://counseling.mtsu.edu/videos/</a>









### Career Development Center

MIDDLE TENNESSEE STATE UNIVERSITY





#### **Career Development Center**

## **CAREER ADVISING**



#### **Some Appointment Options**

01

**Career and major exploration** 

02

MBTI & Strong Interest Inventory Assessments

03

**Job Search and Interview Skills** 

04

**Graduate school preparation** 





#### **Career Development Center • Other**

- <u>Career Closet:</u> Allows students to select 1 professional outfit per year that can be used for job interviews.
- <u>Professional Document Guides:</u> a resource for completing documents such as resumes, cover letters, and personal statements.
- <u>Job Fairs:</u> Events for employers to connect with students seeking employment.





## Questions?



